A Message from Our Board President

I am honored to present the 2018 WCCS Annual Report. This past year was exciting due to growth and expanded services. We also had our share of successes, challenges, joys, some losses, and change.

The Warren County Adult New Readers Program merged with WCCS and is now known as Adult New Readers (ANR). The similar missions of WCCS and ANR was a major benefit in bringing about the merger. ANR has enjoyed increased efficiency and growth since coming on board with the agency last January. The program helps adults learning to read or wanting to improve their reading skills and teaches English as a second language to legal immigrants in our area.

The Home Weatherization Assistance Program (HWAP) also was added to the WCCS program portfolio. This program weatherizes the homes of Warren County families in poverty, making them more energy efficient and less costly to heat and cool. WCCS takes applications for the HWAP Program and has increased the number of families assisted.

The release of the promised Duration Grant Funds from the Federal Health & Human Services was successfully received, which allowed WCCS to purchase and operate the new Carlisle Early Learning Center, serving more than 50 children and their families through our award winning Head Start program.

Our Meals On Wheels™ and other senior services continue to offer freshly made meals to about 1,500 seniors every day. In many cases, WCCS workers are the only people some of our seniors see on a regular basis, so we work tirelessly to make everyone feel safe and a part of the community.

WCCS treasures the work we do. We are proud of how staff, volunteers, partners, and sponsors come together so we can serve our neighbors. Join us in Celebrating Our Community.

Sincerely,

Linda Oda
WCCS Board President
**Adult New Readers**
Warren County Adult New Readers (ANR) merged with WCCS in January 2018. Adult New Readers trains tutors to work one-on-one with adults wanting to grow their reading skills. This merger ensures ANR will be able to provide services more efficiently and expand services to more students.

“I never dreamed I could learn to read! Now I read my Bible and volunteer in the office at my church.”  ~ Dell

**Weatherization**
We welcomed the Home Weatherization Assistance Program (HWAP) to WCCS. Applications will be taken at the agency so HWAP can assist low-income Warren County families weatherize their homes to make them more energy efficient, reducing energy bills and making the cost more affordable.

“Thank you from the bottom of our hearts, to all involved, for getting our home warm.”  ~ Jon

**Carlisle Early Learning Center**
Carlisle Early Learning Center opened August 2018 and the building was purchased the following month. The center includes two Head Start classrooms, an Early Head Start classroom for infants and toddlers, a large indoor muscle room, kitchen and a large playground. The Carlisle center serves 60 children.

“I love that Head Start provides needed transportation and works with the children on day to day life.”  ~ Carrie

**TIP Program**
The Therapeutic Interagency Preschool (TIP) classroom, a collaboration of local programs, opened at the South Lebanon Early Learning Center. TIP serves Head Start eligible preschool age children who have experienced trauma. The program will increase child resiliency and promote healthy social interactions in preparation for kindergarten.

“I love that my child has a safe place to learn and express her emotion.”  ~ Tracey
Meals on Wheels™

281,463 meals were delivered to 1,442 older adults ensuring one well balanced meal per day.

Head Start and Early Head Start

402 children participated in school readiness services to prepare for kindergarten.

741 Center

1,907 seniors benefited from healthy-aging programs to stay active and independent.

Emergency HEAP

1,923 households were approved to receive assistance with their heating bills.
Family Services

328 households
accessed services to stop utility disconnections, prevent evictions, and purchase lifesaving medications.

Elderly Services Program

2,519 older adults
received assistance enabling them to live independently at home.

Adult New Readers

117 adult students
were tutored by volunteers to increase their literacy skills.

Senior Transportation

6,054 trips
were provided for 639 seniors to access medical services.
CELEBRATING YOUR GENEROSITY

WCCS gratefully acknowledges those who gave financial contributions or donated goods and services in 2018. Your support assists us in providing services that help others succeed. THANK YOU!

BUSINESS, ORGANIZATIONS & GOVERNMENT SUPPORTERS

AAA
Advics North America, Inc.
Ambassador’s Antiques
A Man’s Place
ARCS of Warren County
Barnes, Dennig & Co., LTD
Bartheleigh Jane’s Salon
Beech Acres Parenting Centers
Byers Chiropractic Center
Centerpoint Health
Cincinnati Children’s Hospital
Cincinnati Marathon, Inc.
Colgate
Countryside YMCA
Crayons to Computers
Dad’s Guns and Golf Carts
Delta Dental Foundation
Denise’s Animal House
Dollar General Literacy Foundation
Fidlar Technologies
Flowers from the Rafters
Four Paws Animal Hospital
Franklin Police Department
Franklin Public Library
GMI Companies
Golden Turtle Chocolate Factory
Great Wolf Lodge
Hallmarked Jewelry and Coin
Harmon Museum
Helping Hands Healthcare
Heritage Bank
HMB Men’s Club
HMB Women’s Club
Interim Healthcare
iSAC Hobby & Retail
John D. Smith Co., L.P.A.
Johanna’s Styling Salon
Kaplan Early Learning Company
Kings Ford
Kirby’s Auto & Truck Repair
Kiwanis Club of Lebanon
Kroger
LCNB
Lebanon Fire Department
Lebanon Optimist Club
Lucid Salon
Macy’s/Bloomingdale’s
Mason Skin Clinic
Martial Arts of America
Meals on Wheels America
MediGold
Miami Valley Gaming
Middletown Community Foundation
Minuteman Press – Lebanon
Naeir
Ohio State Eagles
Oliver Packaging & Equipment
Otterbein Homes Corporate
Otterbein Lebanon United Methodist Church
Paramount Advantage
Peoples Bank
Perfect Accents
Performance Food Service
Performance Lexis
Piper This
Pink Poodle Boutique
Plum Natural Products
PNC Bank
Premier Health/Fidelity Healthcare
R.E. Middleton Construction
Ramar Management
Russell D. Wilson, CPA
Scholastic
Scripps Financial Service
Servpro of Middletown/Springboro
Sew Threaded
Shaker Run Golf Club
Scheuler Group, Inc.
Sinclair Community College - Mason Solutions
Springboro Chamber of Commerce
Springboro Lion’s Club
The Carpet Shoppe
The Golden Lamb Gift Shop
The Columbus Foundation
The Greater Cincinnati Foundation
The Rose Foundation
Thimble Gardens
Town & Country Hair & Nail Salon
UBS Financial Services
Union Township Fire Department
United Way of Warren County
USI Insurance Services
Valley Vineyards
Village Ice Cream Parlor
Village of South Lebanon
Walgreens – Fields Ertel
Walgreens – Lebanon
Warren County Auditor
Warren County Board of DD
Warren County Foundation
Warren County Sheriff’s Office
Watkins Heating & Cooling
WCCS Board of Trustees
WCCS Care Management & Intake Staff
WCCS Early Learning Centers Staff
WCCS Fiscal/Administration/RSVP/ANR Staff
WCCS HEAP/Family Services Staff
WCCS Health & Wellness Committee
WCCS Nutrition Staff
WCCS 741 Center/Senior Transportation Staff
WCPO – Channel 9
Western Southern Life
WSB Painting LLC

COMMUNITY SUPPORTERS

Frederick Akers
Linda Allpin
Phillip Alberi
Timothy Baker
Britni Bastin
Nick Beddow
Sharon Boatright
E.P. Boyce
Lee Buchanan
W Bruce Burns
L Margaret Bustle
Margaret Callahan
Lisa Cayard
Adelin Clesse
Joe Conralto
Madelyn Coons
Joel Corneli
Tom Cox
Tiffany Dearth
Don Eberhard
Jim & Edith Elliott
Ann Feinauer
Richard Feinauer
Donnette Fetters
Sabina Gabritsch
Kelly Gardner
David & Barbara Geiger
Emily Gilliam
Nicole Haney
Junko Hasegawa
John Hise
Mike Hurtado
Pat Jones
Woo Kang Ji
Hyun Lim Lee
Samuel R. & Laura D. Loban
Janet Martin
Carol Mastropietro
Shinji Matsumoto
Thomas McAninch
Mary McCain
Jerry McNeil
Scott & Kathy Michelich
Tracie Molloy
Steve Muterspaw
The Honorable Don Oda & Mrs. Linda Oda
Heidi Oliver
B.S. Paris
D. Jean Pelz
Craig & Nancy Pendleton
Jeffery Pendleton
James Perry
Dulce Quevedo
Susan Rahala
Lorene Renner
Russell Renner
Lorene Roberts Estate
John & Marcia Roesch
David Rones
Monica Rones
Jason Setzer
Eileen Sharkey
Jim Small
Vicky Spruance
Mark Steinhauser
Richard Tohline
Starla Tohline
Jim Van Degrift
Jerry Wallace
Judy Webb
### OUR FUNDING

Summary of Agency Grants and Funding for Year Ending December 31, 2018

<table>
<thead>
<tr>
<th>Agency</th>
<th>Amount</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EARLY LEARNING CENTERS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health and Human Services</td>
<td>$434,790.00</td>
<td>41.11%</td>
</tr>
<tr>
<td>United Way</td>
<td>$27,168.00</td>
<td>0.26%</td>
</tr>
<tr>
<td>Ohio Dept. of Education - CACFP</td>
<td>$137,410.00</td>
<td>1.30%</td>
</tr>
<tr>
<td>Ohio Dept. of Job &amp; Family Services</td>
<td>$143,362.00</td>
<td>1.36%</td>
</tr>
<tr>
<td>Ohio Child Care Resource &amp; Referral</td>
<td>$892.00</td>
<td>0.01%</td>
</tr>
<tr>
<td>Local Funding and Donations</td>
<td>$602,662.00</td>
<td>5.70%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$5,259,395.00</td>
<td>49.72%</td>
</tr>
<tr>
<td><strong>FAMILY SERVICES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Miami Valley Community Action Partnership</td>
<td>$143,400.00</td>
<td>1.36%</td>
</tr>
<tr>
<td>United Way</td>
<td>$23,920.00</td>
<td>0.23%</td>
</tr>
<tr>
<td>Local Funding and Donations</td>
<td>$85,277.00</td>
<td>0.81%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$252,597.00</td>
<td>2.39%</td>
</tr>
<tr>
<td><strong>HOME ENERGY ASSISTANCE</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ohio Development Services Agency</td>
<td>$590,387.00</td>
<td>5.58%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$590,387.00</td>
<td>5.58%</td>
</tr>
<tr>
<td><strong>SENIOR SERVICES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Council on Aging of SW Ohio*</td>
<td>$3,809,150.00</td>
<td>36.01%</td>
</tr>
<tr>
<td>Housing and Urban Development</td>
<td>$27,692.00</td>
<td>0.26%</td>
</tr>
<tr>
<td>United Way</td>
<td>$55,747.00</td>
<td>0.53%</td>
</tr>
<tr>
<td>Corporation for National Service</td>
<td>$55,122.00</td>
<td>0.52%</td>
</tr>
<tr>
<td>Local Funding and Donations</td>
<td>$238,598.00</td>
<td>2.26%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$4,435,538.00</td>
<td>41.94%</td>
</tr>
<tr>
<td><strong>GENERAL FUND</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local Funding and Donations</td>
<td>$39,088.00</td>
<td>0.37%</td>
</tr>
<tr>
<td><strong>Agency Funding Total</strong></td>
<td>$10,577,005</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

*Includes Funding from Warren County Elderly Services Program Levy

### HOW 2018 FUNDS WERE UTILIZED

- **50%** Early Learning Centers $5,259,395
- **62%** Senior Services $4,435,538
- **3%** Home Energy Assistance $590,387
- **0.37%** General Fund $39,088
- **8%** Administration $845,417
- **92%** Program Services $9,680,711
- **2%** Family Services $252,597

---

Warren County Community Services, Inc. | 2018-2019 Annual Report 7