



**Home
Energy
Assistance
Program**

Important Notice!

July 14, 2020

Dear Valued Clients,

The health and well-being of our customers, staff, and communities is our highest priority. We understand the concern and uncertainty we are all experiencing surrounding the Coronavirus pandemic. We have made some changes effective immediately.

The HEAP Department will be conducting phone interviews only for the Summer Crisis Program. No walk-ins or face to face interviews.

Customers must schedule a phone interview and speak with a HEAP representative prior to dropping off documentation.

Please call 513-970-6737 or schedule online at <https://wccs.itfrontdesk.com>

Please check our website at www.wccsi.org for forms to fill out.