

Emergency–HEAP (E-HEAP) Fact Sheet

Emergency HEAP is designed to assist low-income households with their energy needs. This includes providing financial assistance to those who are threatened with disconnection of utilities, have already had service disconnected, or who have less than a ten-day supply of bulk fuel.

There are two programs to Emergency HEAP the Winter Crisis Program and the Summer Crisis Program. Each program has its own set of specific guidelines for assistance. There is also the Regular HEAP program which is administered from the Ohio Department of Development and runs from July 1, 2021-May 31, 2022. You can apply online by searching www.energyhelp.ohio.gov for regular HEAP applications and PIPP reverifications. If you are needing assistance with a disconnect or need to enroll in PIPP you must make an appointment at your local HEAP office to apply.

The Winter Crisis Program can assist those who qualify for a one-time benefit with their bulk fuel/propane, wood, coal, or corn pellets. A one-time payment for eligible customers facing a disconnection or have had their services disconnected with their regulated utility company is also available. A one-time payment for unregulated utility companies such as City of Lebanon towards the electric portion only is available for income eligible households. Enrollment for various payment programs with a regulated utility such as Duke, Vectren and AES (formerly DP&L) are a requirement for those receiving assistance.

NEW!!! Low-Income Household Water Assistance Program. This program can assist households with one-time benefit towards their water and wastewater. Must have a disconnection, shut-off or need new service. This program runs from December 1, 2021-September 30, 2022.

Winter Crisis Program (WCP) begins November 1, 2021 and ends March 31, 2022. The Summer Crisis Program (SCP) starts July 1, 2022-to be announced. For information regarding Emergency HEAP for WCP and SCP please contact us at **513-970-6737** or schedule an appointment online at <https://wccs.itfrontdesk.com>

Income Guidelines:

Applicants for HEAP must be at or below 175 percent of the Fiscal Year 2021 federal poverty guidelines listed below:

Size of Household	Total Household Income 12 Months
1	\$22,540
2	\$30,485
3	\$38,430
4	\$46,375
5	\$54,320
6	\$62,265

A household applying for HEAP must report total gross household income for the past 30-days or 12 months for self-employment and seasonal workers for all members 18 and older. Self-employment and seasonal workers can pick up a form or check out our website at www.wccsi.org for a form, prior to your appointment. Both homeowners and renters may be eligible for assistance.