



Home  
Energy  
Assistance  
Program

570 N. State Route 741 Lebanon, Ohio 45036 ■ phone (513)695-<sup>2286</sup> fax (513)695-2236

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## Notice to HEAP Clients

The Health and Well-being of our customers, staff and community is our highest priority. We understand the concern and uncertainty we are all experiencing surrounding the Coronavirus therefore effective immediately, we will no longer be conducting Face to Face appointments for the Winter Crisis Program or Percentage of Income Payment Plan (PIPP).

**There will be NO WALK-IN'S on Wednesday's until further notice.**

If you need assistance with a disconnection, bulk fuel or PIPP, we ask you to take this number down and call us concerning your need.

We can be reached at 513-695-2286.

You may also apply on-line at [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov)

There is a drop off box located at the south entrance at WCCS located at 570 North 741 State Route 741, Lebanon Ohio 45036

This is for clients who we have spoken to for them to drop off the required documentation for processing applications.