



*Impacting Lives,
Securing Futures*
2019 Annual Report





A MESSAGE FROM OUR PAST & CURRENT BOARD PRESIDENTS

Change is difficult. We can put pretty words with positive meanings like “transformation” or “opportunities” as part of our change, but the fact of the matter is, change is hard. It hurts. It can make people angry. The easy thing for volunteer Board members to do is ignore situations instead of taking action that can be time consuming and personally uncomfortable.

We want to ensure residents of Warren County that the Board of Warren County Community Services thought long and hard before we made those decisions to change our standard operating procedures. But at the end of the day, we have a responsibility to the families of young children who participate in our Early Head Start and Head Start Program. We know they benefit from our programs. We have a huge responsibility to the senior citizens in Warren County who depend on us each day for daily meals, housing, transportation, and other services they cannot receive without WCCS's participation.

So, what were these difficult changes? We went in a new direction with our Chief Executive Officer and worked with United Way of Warren County to share CEO Aaron Reid so that more of our money from both organizations could go to additional services. We brought in Richard Jones as our Chief Operating Officer. We gave Richard a huge job description, and asked him to look at everything that we do at WCCS with a critical eye. We asked Richard to evaluate every program, every person, and tell the Board if each person or program made a difference in the lives of Warren Countians. And if they didn't, how do we move forward and improve. It wasn't

pretty, but it was a necessary paring that has led us to today, where we have a lean, transparent organization that will continue to find better, more cost-effective ways of serving the people of Warren County.

Through Richard's leadership and Aaron's resourcefulness, we now have a new home we OWN in downtown Lebanon where people who need services can actually walk to our building. Oh yes, and we did this all during the pandemic that has thrown all of our programs for a major loop. Not only has WCCS survived COVID-19 intact, but we have been able to thrive by re-evaluating our programs, personnel, and the way we do business.

Just as importantly, throughout these past several months when all this change has occurred, we have worked hard to learn more about our community, our programs, the people we serve and the organizations and people that work hand in hand with WCCS.

We would be remiss not to thank Suzanne Burke, President and CEO of Council on Aging and her Vice President Ken Wilson for their help and counsel as we thoughtfully and decisively made our way through these resolutions.

Respectfully,

Linda Oda,
WCCS Board President 2019

Martin Hubbell,
WCCS Board President 2020

2019-2020 WCCS BOARD OF TRUSTEES

The WCCS Board of Trustees serves as the chief corporate governing body of the agency.

Martin Hubbell, Lebanon
President

Marlene K. Senn, Lebanon
Vice President

Chris Johnson, Oregonia
Treasurer

Bradley Ruppert, Lebanon
Vice Treasurer

John Roesch, Maineville
Secretary

Linda Burke, South Lebanon
Madelyn Coons, Waynesville
Karolyn Ellingson, Mason
Angela Hale, Lebanon
Carla Hale, Mason

Don Juszczuk, Lebanon
Sam Lobar, Mason
Bill Madison, South Lebanon
Charlotte Senn, Lebanon

ACHIEVEMENTS OF 2019



RSVP partnered with the East Ridge Homework Club at Metropolitan Housing in Lebanon. RSVP tutors provide students at the Homework Club daily assistance with schoolwork. Materials needed to complete school projects are furnished including computers with internet access.



The Early Learning Center Health & Wellness Center opened in Franklin October 2019. Adjacent to Centerpoint Health Care, the center provides screenings for children, maintains health records, and transports parents and children to other health appointments as needed.



HEAP assisted 290 Warren County households last year through the *Percentage of Income Payment Plan (PIPP)*. PIPP helps clients budget their monthly bills based on their income to maintain utility service protecting them from disconnection.



Nutrition participated in a new cutting-edge service delivery and monitoring process. New mobile phones were uploaded to our software program enhancing the delivery process resulting in less paperwork for drivers and staff. This allows more time to support client's needs.



Adult New Readers and the Warren County Sheriff's Office partnered to bring tutoring services to the Warren County Jail. Inmates who qualify and earn the privilege receive individual tutoring to improve their reading skills and prepare for a GED class.

IMPACT IN

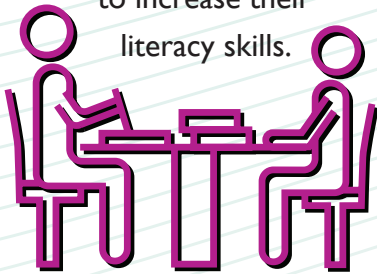


1,553 referrals

connected individuals with services for food, shelter, health, utilities, emergencies and more.

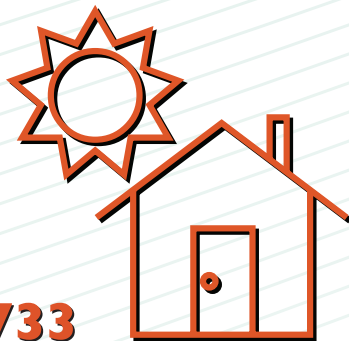
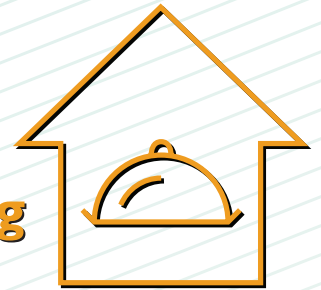
140 adult students

received one-on-one tutoring to increase their literacy skills.



270,000 nourishing lunches

were delivered to the homebound elderly meeting their daily nutritional requirements.



1,733 households

qualified for emergency energy assistance totaling \$291,381.



522 children

received school readiness services in preparation for Kindergarten.

ACTION



**1,813
commodity
boxes**

were distributed to address
food insecurity for low
income older adults.



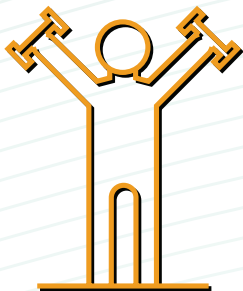
**2,478
homebound
older adults**

received assistance to maintain
an independent living situation.



**22,375
lunches**

were served to older adults
at five dining sites providing
a nutritionally balanced meal.

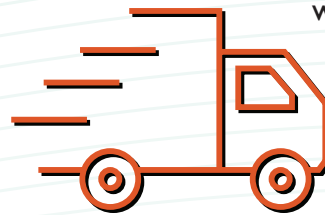


1,150 seniors

benefited from 741 Center
activities positively impacting
their health and social well-being.

680 senior clients

were transported



**3,108
round
trips**

to access healthcare services.

IN GRATITUDE

WCCS DONATIONS 2019

Your support helps WCCS carry out our Mission to strengthen the fabric of our community. We have strived for accuracy and completeness of this list to the best of our ability.

BUSINESS, ORGANIZATIONS & GOVERNMENT SUPPORTERS

Adena Utilities Engineering
ADVICS North America
AETNA
Barnes Dennig
Church of the Village
Colony Woods Apartments
Conover Trust
Council on Aging of Southwest Ohio
Crayons to Computers
Crossroads Church
DCS Technologies
Dollar General Literacy Foundation
Faithway Ministries
FDS Bank
First Book National Book Bank
Flagel Hubel Flagel

GMi
Heritage at Miami Bluff's Men's Club
Interim HealthCare Fund
Jackie Meadows Insurance Agency
John D. Smith Co., LPA
Kaplan Early Learning Company
Kiwanis Club of Mason
Kroger
LCNB National Bank
Lebanon Eagles Riders
Lebanon Optimist Club
Lebanon Public Library
Lion's Club
Meals on Wheels America
Miami Valley Gaming

Middletown Community Foundation
Minuteman Press – Lebanon
NAEIR
Neediest Kids of All
Ohio State Eagles Charity Fund
OSU Extension Office - Tim Crossman
Otterbein Lebanon United Methodist Church
Otterbein Senior Life
Petsmart
Pink Poodle Boutique
R.E. Middleton Construction
Rittgers & Rittgers Attorneys at Law
Romar Management Company
Russell D. Wilson, CPA
Sinclair Community College

Springboro Chamber of Commerce
St. Frances de Sales Church
St. Vincent De Paul Society at St. Francis DeSalles Parish - Lebanon
Taft Law
The Columbus Foundation
UBS Financial Services
United Way of Warren County
US Bank
Village of South Lebanon
Walmart Foundation
Warren County's Auditor/Treasurer Team
Warren County Board of Developmental Disabilities
Warren County Foundation
Westfield Insurance Foundation

COMMUNITY SUPPORTERS

Fredrick Akers
Nancy Allen
Sarah Anglin
Yarism Arce
Tim Baker
Virginia Bartlam
Nick Beddow
W. Jean Bell
E.P. Boyce
Ryan Braughler
Elaine Breuer
Elizabeth Buchanan
Josh Burkhart
Martha Burns
L. Margaret Bustle
Margaret Callahan
Ling Chen
Barbara Clesse
McGregor Coleman

Danielle Collins
Tabitha Cranfill
Peterson Gomes Cristovam
Elaine Diehl
Jan Diehl
Donna Doll
Bernice Duarte
Maria Janet Duenas
Don Eberhard
Arlene Edwards
Edith and Jim Elliott
Ann Feinauer
Richard Feinauer
Helen Free
Mary Freedlander
Mayo Fukuda
Sabine Gabritsch
Gail Garr
Barbara Geiger
Travis Grant
Theodore & Mary Haglage
Carla Hale
Judy Hatter
Andrew Hawk

Helen Heller
Robert Helton
Linda Hilgeman
John Hise
Dolcee Hoffman
Rajkumar Subhash Honmurgi
Joung-Hae Je
Richard Jones
Li Cheng Ke
Rodney Kirkham
Keith Lane
Shn Chn Lee
David Le Pallabre
Linda Leach
Samuel R. & Laura D. Lobar
Maria Lopez
Patty Magyarosi
Natasha Malicote
Carol Mastropietro
Shinji Matsumoto
Mary McCain
Norma McClure
Kay and Mike Medaugh
Samuel & Damayra Morales
Steve Muterspaw
Heidi Oliver
Jim Perry
Jack & Christina Phelps
Ken Poleyeff

Lilia Popova
Susan Raihala
Karina Ramirez
James & Terree Reaves
Jean Reazer
Sharon Riley
John Roesch
Ruth Rowlett
Eileen Sharkey
Belinda Simpson
Tom Slaveli
Dorothy Soper
Don Spahn
Jan Terbrueggen
Terry & Janine Tincher
Starla Tohline
Rhea Vezmar
Jaang Wang
Zuona Wang
Keith Watson
Maureen Watson
Kelly Waugh
Lois Weber
Taylor Weiland
Franklin Wilson
Maryanne Zeleznik and Paul Sanow
Gabor Zsoldos

In Memory of Phillip Altieri, Sr.
Phillip Altieri, Jr.

OUR FUNDING

Summary of Agency Grants and Funding
for Year Ending December 31, 2019

Agency	Amount	%
EARLY LEARNING CENTERS		
- Health and Human Services	\$4,225,155.00	39.28%
- United Way	\$24,338.00	0.23%
- Ohio Dept. of Education - CACFP	\$166,925.00	1.55%
- Ohio Dept. of Job & Family Services	\$256,997.00	2.39%
- Ohio Child Care Resource & Referral	\$12,000.00	0.11%
- Local Funding and Donations	<u>\$809,869.00</u>	<u>7.53%</u>
Total:	\$ 5,495,284.00	51.09%

FAMILY SERVICES		
- Miami Valley Community Action Partnership	\$125,837.00	1.17%
- United Way	\$27,401.00	0.25%
- Local Funding and Donations	<u>\$87,977.00</u>	<u>0.82%</u>
Total:	\$241,215.00	2.24%

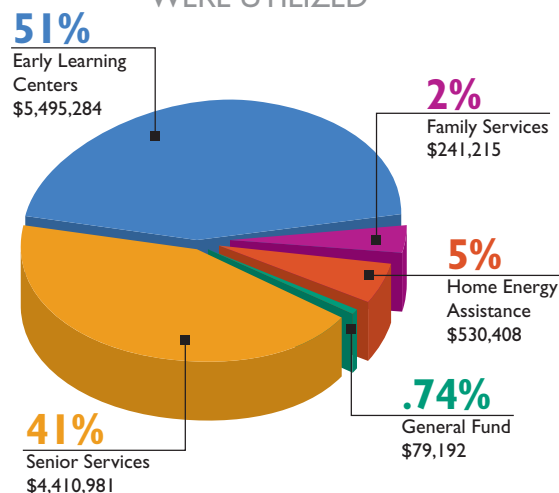
HOME ENERGY ASSISTANCE		
- Ohio Development Services Agency	<u>\$530,408.00</u>	<u>4.93%</u>
Total:	\$530,408.00	4.93%

SENIOR SERVICES		
- Council on Aging of SW Ohio*	\$3,694,608.00	34.35%
- Housing and Urban Development	\$286,174.00	2.49%
- United Way	\$49,954.00	0.46%
- Corporation for National Service	\$52,053.00	0.48%
- Local Funding and Donations	<u>\$346,192.00</u>	<u>3.22%</u>
Total:	\$4,410,981.00	41.01%

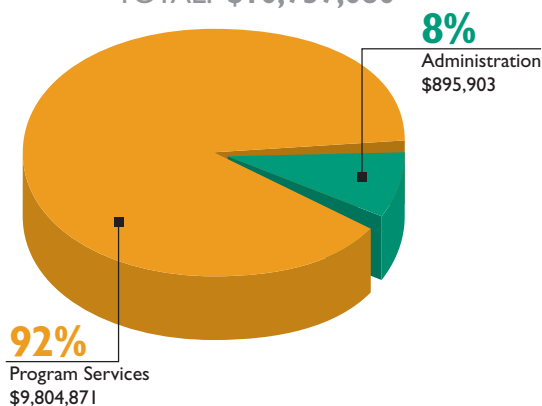
GENERAL FUND		
- Local Funding and Donations	<u>\$79,192.00</u>	<u>0.74%</u>
Total:	\$79,192.00	0.74%

Agency Funding Total: \$10,757,080 100.00%

HOW 2019 FUNDS WERE UTILIZED



AGENCY FUNDING TOTAL: \$10,757,080



*Includes Funding from Warren County Elderly Services Program Levy



570 N. State Rt. 741
Lebanon, OH 45036
www.wccsi.org

Lebanon & Surrounding Areas 513-695-2100
Dayton/Franklin/Springboro 937-425-2100
Middletown 513-261-2100

Helping Children and Families Succeed

- **Adult New Readers** - trains volunteers to tutor adults to improve their reading and writing skills and to tutor legal immigrants to learn English.
- **Early Learning Centers** - prepare children, ages birth through 4 years old, for success in kindergarten.
- **Family Services** - provides support and information to families struggling to meet their essential needs.
- **Home Energy Assistance Program (HEAP)** - assists income-eligible households with their energy needs by providing financial assistance.



Helping Older Adults Remain Active and Independent

- **Elderly Services Program** - provides Intake and Care Management for Warren County seniors, age 60 and over, who are eligible and qualify for services to help them remain independent in their own homes.
- **Meals on Wheels** - delivers fresh, nutritionally balanced meals to seniors, age 60 and over, directly to the home of those unable to cook for themselves.
- **RSVP Volunteer Program** - utilizes the talents and skills of individuals, age 55 and over, to strengthen the community through rewarding volunteer opportunities.
- **Senior Transportation** - provides transportation to and from doctors, clinics, and therapy treatments, as well as other medical needs, in Warren County and bordering counties.
- **The 741 Center** - offers Warren County adults, 50 and over, an array of quality programs, services, activities, trips and information to enrich their lives.