





L to R: Tom Salzbrun, Executive Director; Dr. Charles Peckham, Chairman, WCCS Board of Trustees; Larry Sargeant, Executive Director (Ret.). Photo courtesy of Kneipp Photographics.

STRENGTHENING THE FABRIC OF OUR COMMUNITY

2010-2011 BOARD OF TRUSTEES

The Board of Trustees of WCCS serves as the chief corporate governing body of the agency.

Dear Friends of WCCS,

The past year has been most eventful! By mid-year, Bentley Woods – the newest affordable, senior housing – opened in Lebanon. This is the 10th affordable senior housing community built by WCCS in the last 30 years.

In October, construction, dedication, and grand opening of the South Lebanon Early Learning Center was completed. It has been said by some to be one of the most significant WCCS achievements. The development was made possible through private donations and partnerships with U.S. Department of Agriculture (USDA), Health and Human Services (HHS), LCNB and the Village of South Lebanon.

Thus, in a climate of recession and growing needs, the importance of “*strengthening the fabric of our community*” through WCCS was once again confirmed.

The year came to an end with the announcement of my retirement set for March 31, 2011. Having had the privilege of serving for nearly 40 years, I will be departing with mixed feelings. However, I have great comfort in the leadership of our Board of Trustees and dedication of quality staff and volunteers to continue a tradition of excellence. My prayers and thoughts will be with WCCS as efforts continue to strengthen the fabric of our community.

Larry Sargeant
WCCS Executive Director (Ret.)

Charles Peckham
Chairman, WCCS Board of Trustees

Dear Friends and Supporters,

WCCS has a long tradition of providing the residents of Warren County with the resources and services necessary to realize their full potential for a quality life. Larry Sargeant leaves behind a legacy of caring and excellence. I am honored to have been given the opportunity to follow in his footsteps and lead this vital organization as it continues this tradition.

We know there will be challenges to face in the year to come. The agency is under new pressures to meet increased demands with decreased funding. Many programs have already been hit hard by the current recession. Responding to a political climate that demands spending cuts, our leaders in Washington seem to be signaling that the nonprofit’s relationship with the federal government may be facing profound changes. WCCS stands ready to not only weather any storm, but to maintain its’ standard of excellence in service delivery.

As you read through this report take special note of the many accomplishments WCCS celebrated this year. I want to thank our board members, volunteers, staff and community partners for joining in our mission to care for some of Warren County’s most vulnerable and precious citizens. Our successes give testimony to the fact that together we can achieve much.

I look forward to working together with you toward our common goal of building a stronger community, one life at a time.

Tom Salzbrun
WCCS Executive Director

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WCCS HIGHLIGHTS

✓ The South Lebanon Early Learning Center, a 14,000 square foot state-of-the-art facility, opened its doors on September 27, 2010. It includes 6 classrooms, a large multipurpose room and features therapy rooms, play areas and work-rooms. The center serves 86 preschool children in part-day and full day options and 8 infants and toddlers.

✓ Bentley Woods was dedicated in an open house and ribbon cutting ceremony on Monday, July 19, 2010. The 30-unit senior housing apartment complex is located in Lebanon. This is the 10th senior housing facility developed by WCCS.



✓ The RSVP volunteer program was awarded a Program for National Significance grant in the amount of \$10,500 from the Corporation for National and Community Service. The grant expands volunteer opportunities in Early Head Start and The Hospice of Butler and Warren Counties engaging individuals age 55 and over in community service.

✓ In the first year of creating the Success Toward Employment Program (STEP), the Family Services Employment Advocate coached 249 clients seeking employment. The program, launched with funds from the American Recovery and Reinvestment Act, helped over 100 of these individuals become successfully employed.

✓ This was the first year the Home Energy Assistance Program (HEAP) had four fully staffed intake sites providing easier access for Warren County residents needing assistance with their energy needs. Sites include The 741 Center in Lebanon, the South Lebanon South Office, Franklin Community Services, and Lebanon Community Services.

✓ The 741 Center's Nutrition Department reconfigured its kitchen. Purchases included a steamer, blast freezer and a braising skillet. These new items allow for larger quantities of food to be prepared fresh daily and fewer pre-made foods delivered to our clients.

✓ The Early Head Start program began operation for infants, toddlers, and pregnant women in April 2010, the result of an American Recovery and Reinvestment Act grant award. Three degreed teachers cared for 8 infants and toddlers in a full day classroom. Five trained home visitors provided weekly visits to 60 children and 8 pregnant mothers, brought learning activities for the children and supportive services for the parents.

✓ The WCCS Board of Trustees began a new tradition of presenting several noteworthy annual awards at its November meeting. The *WCCS Supporting Success Award* was presented to the Village of South Lebanon; The Cincinnati Association for the Blind and Visually Impaired received *The WCCS Partner Award*; *The Volunteer Impact Award* was presented to the Heritage at Miami Bluffs Men's Club; and AARP Ohio and Tamara James, Associate Director, received the *Chairman's Citation*.



WCCS PROGRAM RESULTS

✓ **Early Learning Centers** –

A high quality kindergarten readiness program was provided for a total of 306 low income pre-schoolers through the federally funded Head Start program. By the end of the school year children's English Language skills had increased 52%, Math Content Standards increased 47%, and Science skills increased 54%.



✓ **The 741 Center** – Over 1,510 older adults participated in more than 1,280 various programs, activities and trips. New programs were added to keep variety and interest, such as: a genealogical research class, older and wiser workout for seniors, billiards, big screen movies and woodcarving.

✓ **Family Services** – Temporary emergency financial assistance was provided to 824 struggling families. Of these, 597 households received utility assistance, 111 rent assistance to avoid being evicted, and 116 with medical assistance, primarily to purchase medication. Timely referrals and linkages were also provided to 821 families for other local non-profits.

✓ **HEAP (Home Energy Assistance Program)** – The 2010 Winter Crisis and the Summer Cooling Programs approved over 2,106 applications making it the largest year for utility assistance in Warren County Emergency HEAP's history. Three new energy programs were administered serving an additional 463 clients facing economic hardship.

✓ **HWAP (Home Weatherization Assistance Program)** – The American Recovery and Reinvestment Act made it possible for 147 Warren County homes to be weatherized in 2010, an increase of 86% over 2009. Families were served just when they needed it most. The program also created six jobs locally, and two day centers were weatherized in Lebanon for the Interfaith Hospitality Network

✓ **RSVP Volunteer Program** – Non-profits increased their reliance on volunteers during the economic downturn. RSVP's 311 volunteers supported 36 Warren County non-profits with 40,281 hours of service, helping them to maintain or expand their programs.

✓ **Senior Nutrition** – Nutrition is one of the most important factors in successful aging. The Meals On Wheels™ program delivered over 3,047 lunches each week to seniors who could not prepare their own meals. Seven Dining Centers around the county served a total of 31,235 meals to older adults providing an opportunity to socialize while enjoying nutritionally-balanced meals.

✓ **Senior Transportation** – Lack of transportation is the single most isolating factor for older adults. In any given day, drivers traveled to five or six different counties to help Warren County residents meet medical needs. Last year they made 6,161 trips transporting 501 unduplicated residents.



✓ **Supportive Services** – Home repair costs are a huge issue for many seniors, especially those living in deteriorating older homes. A lifeline was given to 57 seniors in 2010 to assist with over \$275,000 in home repairs, involving heating, plumbing and electrical work. Over 635 seniors were provided with information and assistance on benefits, discount programs, insurance, and medication.

STRENGTHENING THE FABRIC OF THE COMMUNITY

A RAY OF HOPE

At a time when getting hired is challenging, many Warren County residents are locating employment through Family Services' Success Toward Employment Program (STEP). "Many individuals are overwhelmed and frustrated with the lack of employment opportunities," says Vickie Staley, WCCS Employment Advocate. "We offer quality, individualized employment coaching with an emphasis on achieving and maintaining employment." Through Vickie's expertise, individuals receive coaching on resume writing, networking, improving interview skills, electronic job searching, and receiving referrals to local businesses who are hiring.



Deborah had been job hunting for months to no avail. As the head of the household with two young children, she couldn't seem to catch a break since the store she managed had closed. When her car was repossessed, she found herself without transportation.

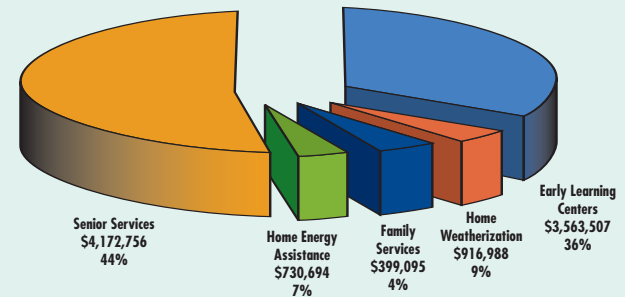
Deborah felt a ray of hope when she was referred to Vickie, the STEP Employment Advocate. Vickie assisted Deborah in creating a new resume and taught her the importance of electronic networking. She became a member of LinkedIn and located her previous supervisor who contacted her for an interview with his current company. A car was donated unexpectedly to WCCS and Deborah was qualified. She made it to the interview and was hired as a store manager.

AGENCY FUNDING

Summary of Funding for year ending December 31, 2010

<u>PROGRAM</u>	<u>AMOUNT</u>
EARLY LEARNING CENTERS	
Health and Human Services	\$2,638,461.00
United Way	\$28,000.00
Local Funding and Donations	<u>\$897,046.00</u>
Total:	\$3,563,507.00
FAMILY SERVICES	
Community Action Partnership	\$276,236.00
Emergency Food & Shelter	\$15,000.00
United Way	\$84,689.00
Local Funding and Donations	<u>\$23,170.00</u>
Total:	\$399,095.00
HOME WEATHERIZATION	
Community Action Partnership	\$818,539.00
People Working Cooperatively	<u>\$98,449.00</u>
Total:	\$916,988.00
HOME ENERGY ASSISTANCE	
Ohio Department of Development	<u>\$730,694.00</u>
Total:	\$730,694.00
SENIOR SERVICES	
Council on Aging of SW Ohio	\$3,703,066.00
United Way	\$62,225.00
Corporation for National Service	\$56,944.00
Local Funding and Donations	<u>\$350,521.00</u>
Total:	\$4,172,756.00

Agency Funding Total: \$9,783,040.00



WCCS, Inc. gratefully acknowledges the following individuals, families, foundations, organizations, and businesses that supported our clients and programs with financial contributions or donated goods and services from *January 1 – December 31, 2010*. This listing honors the request of many donors who have requested that their names not be publicized wishing to remain anonymous.

Thank you for your generosity! Please know that your contributions have had an immediate, positive impact on children, families, seniors, and individuals right here in Warren County. Indeed, WCCS is committed to *“Strengthening the Fabric of Our Community.”*

BUSINESS, ORGANIZATION, & GOVERNMENT SUPPORTERS

4 C for Children
 AAA/Provident Travel
 AARP – Ohio
 American Bus
 Amerigroup Insurance
 Anonymous Donors
 Aretz Design
 AT&T Ohio
 Berns Landscaping & Garden Center
 Bethesda Medical Center at Arrow Springs
 Bombay Tea Bar
 Bon-Ton Salon
 Brower Insurance Agency, LLC
 BSES – Blaine E. Smith
 Butler County Early Head Start
 Care Source
 Carl Oeder and Sons
 Carlisle Local Schools
 Child Focus
 Cincinnati Association of the Blind and Visually Impaired
 Cobblestone Church

Coca-Cola Bottling Company
 Community Action Partnership of Greater Dayton
 Corporation for National and Community Service
 Council on Aging of Southwestern Ohio (COA)
 Covenant Presbyterian Church – Springboro
 Crayons to Computers
 Creech's
 Dairy Queen
 Dorothy Lane Market
 Duke Energy
 FECON, Inc. – John Heekin
 First Book
 Fitzgerald's Flowers
 Franklin Center Playground
 Franklin Library
 Fraternal Order of Eagles - Franklin #2309
 Fraternal Order of Orioles Franklin Nest #263
 Fricker's Restaurant
 Frisch's Restaurants, Inc. – Main Office
 Ghent Manufacturing, Inc.
 Go Cincinnati!
 Gold Star Chili - Lebanon
 Good Samaritan Hospital

GoodSearch
 Gordon Food Services, Inc.
 Grandma's Gardens
 Harris Corporation
 Helen Centers Early Learning Center Parents
 Help Me Grow
 Heritage at Miami Bluffs Men's Club
 Home Depot
 Jacob G. Schmidlapp Trusts, Fifth Third Bank, Trustee
 Kaplan Early Learning Company
 Kettering Medical Center Foundation
 Kiwanis Club of Mason
 Kohl's
 Kohl's – Store 1145 – S. Lebanon, OH
 Kroger's Food Stores – Lebanon
 Kroger's Food Stores – Maineville
 Kroger's Food Stores – Mason
 Kroger's Corporate Gift Rewards
 Lakeview United Methodist Church
 LCNB National Bank
 Lebanon City Schools, Lacey Kelley
 Lebanon Country Manor
 Lebanon Elks Lodge #422
 Lebanon Early Learning Center Parents
 Lebanon Fire Department
 Lebanon Optimist Club
 Lebanon Presbyterian Church
 Lifeline Screening
 Lincoln College of Technology
 Lowe's Home Improvement
 LSI Industries
 Macy's - Dayton Mall
 Macy's - FDS Bank
 Magee's Express, Inc.
 Mason City Schools – Vickie Miller

Mason Health Care Center
 Mason Serves
 Mason-Deerfield Rotary Club
 Meijer, Inc. - Franklin
 Mental Health Recovery Services of Warren and Clinton Counties
 Miami Valley Aerie 1395 Fraternal Order of Eagles
 Natorp's Garden & Landscaping, Inc.
 Ohio Benefit Bank
 Ohio Department of Development
 Ohio Department of Education
 Ohio Department of Human Services
 Otterbein-Lebanon Retirement Community
 Otterbein United Methodist Church
 Papa Murphy's Pizza
 Payless Gives Shoes 4 Kids
 Payless ShoeSource
 People Working Cooperatively
 Pisanello's Pizza
 RAP – Laura Woods
 Ray's of Sunshine
 Riedmiller Associates
 Salvation Army
 Scholastic, Inc.
 Shared Harvest Food Bank
 Shriner's Circus
 Silver Sneakers™ Fitness
 South Lebanon Early Learning Center Parents
 Southwestern College
 Springboro Fraternal Order of Eagles Aerie 4014
 St. Phillip the Apostle Catholic Church
 Staples, Inc.
 Starbucks Coffee - Miamisburg
 Teradata Corporation
 Testerman Dental

The Adventurous Child
 The Andrew Jergens Foundation
 The Farmers State Bank
 The Greater Cincinnati Foundation
 The Hospice of Dayton
 The Kettering Medical Center – Sycamore Campus
 The Lebanon Eagles #1395
 The Medicine Shoppe
 The Ohio State University Extension – Warren County
 The Village Ice Cream Parlor
 Tim Horton's - Springboro
 Tri-Health Corporate
 TrimParts, Inc.
 Turner Construction
 U.S. Department of Agriculture
 U.S. Department of Agriculture – Rural Development
 U.S. Department of Health and Human Services
 Village Ice Cream
 Village of South Lebanon
 Villas of Rivers Edge HOA
 Vineyard Community Church
 Walmart #1407 Lebanon
 Walmart #3571 Middletown
 Warren County Auditor's Office – Nick Nelson
 Warren County Board for the Emergency Food and Shelter Program
 Warren County Board of Commissioners
 Warren County Career Center
 Warren County Educational Services Center
 Warren County Family and Children First
 Warren County Food Bank
 Warren County Health Department
 Warren County Mental Health Services

R S A N D D O N O R S

Warren County Metropolitan Resident Council
 Warren County Prayer Breakfast
 Warren County Senior Citizens, Inc.
 Warren County Sheriff's Department –
 Larry Sims
 Warren County United Way
 Warren-Butler County Marine Toys for Tots
 Wellpoint Associate Giving Campaign
 Wendy's
 WesBanco Bank, Inc. – Tom Wiggershaus
 Westside Church of Christ
 Wheeler Dealer Square Dancers
 Women and Infant Children Program
 Workforce One

COMMUNITY SUPPORTERS

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 Vanita Weyer
 Marie Wilcox
 Sally Wilcox
 Sue Williams
 John Winchester
 Don Wolnik
 Mary Young

In Memory of Earl and Gerald Brandenburg
 Richard Brandenburg

In Memory of Harriet Heath
of Otterbein Homes
 Frances Casson

In Memory of Robert Scheve
 Ruth Shafer-Drennan

In Honor of Larry Sargeant
 Dr. Charles and Mrs. Arline Peckham

In Memory of Keith Lysle
 Villas of Rivers Edge HOA

In Honor of Viola Luehres
 Don Wolnik

All attempts have been made to ensure the accuracy and completeness of this list. WCCS has honored the request of donors who prefer to have their names unpublished. Again, many thanks for all of your support.

*If a name has been omitted inadvertently, please accept our apology and contact:
 Vel Hux – Director, Program Development and Planning
 513-695-2206 or velh@wccsinc.org.*

EARLY LEARNING CENTERS – Provide a high quality early learning program to prepare income-eligible 3 and 4 year-olds for success in school. Early Head Start is now available.

FAMILY SERVICES – Provides support and information to families overcoming serious challenges.

HEAP (Home Energy Assistance Program) – Provides financial assistance to help meet the energy needs of low income households.

HOUSING – Provides affordable housing for families and seniors in Warren County.

HWAP (Home Weatherization Assistance Program) – Makes energy saving home repairs to income-eligible Warren County residents.

RSVP – Recruits individuals, age 55 and over, to volunteer in non-profit organizations.

SPOTLIGHT ON SERVICES

SENIOR NUTRITION – Delivers Meals on Wheels™ lunches to homebound seniors and serves lunch at seven Dining Centers in Warren County.

SENIOR TRANSPORTATION – Provides assisted medical and non-medical transportation to Warren County seniors.

SUPPORTIVE SERVICES – Provides individual assistance with applications, insurance, and referrals to benefits and services, including prescription programs for seniors.

THE 741 CENTER – Enriches the lives of older adults by offering an array of programs and activities that focus on senior wellness.



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www.wccsi.org

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Cincinnati/Butler/Maineville 513-925-2100
Dayton/Franklin/Springboro 937-425-2100
Middletown 513-261-2100
Blanchester 937-783-4993 ex. 2100