



Emergency–HEAP (E-HEAP) Fact Sheet

Emergency HEAP is designed to assist low-income households with their energy needs. This includes providing financial assistance to those who are threatened with disconnection of utilities, have already had service disconnected, or who have less than a ten day supply of bulk fuel.

There are two programs to **Emergency HEAP** the Winter Crisis Program and the Summer Crisis Program. Each program has its own set of specific guidelines for assistance. There is also the Regular HEAP program which is administered from the Ohio Department of Development.

The programs and guidelines are subject to change due to limited funding.

The Winter Crisis Program can assist those who qualify for a one-time benefit of up to \$750.00 for fuel oil, \$750.00 for propane and \$450.00 for wood, coal and corn pellets. A onetime payment of up to \$175.00 for eligible customers facing a disconnection or have had their services disconnected with their regulated utility company is also available. For unregulated utility companies such as City of Lebanon (electric only) up to \$550.00. Enrollment for various payment programs with a regulated utility such as Duke and Dayton Power & Light are a requirement for those receiving assistance.

Winter Crisis Program begins November 1st and ends March 31st.

The Summer Crisis Program (SCP) information will be released at a later date.

For information regarding Emergency HEAP please contact our toll free phone number at 1-866-747-1042.

See next page for income guidelines.

Income Guidelines:

Applicants for HEAP must be at or below 175 percent of the Fiscal Year 2017 federal poverty guidelines listed below:

Size of Household	Total Household Income 12 Months
1	\$21,105
2	\$28,420
3	\$35,735
4	\$43,050
5	\$50,365
6	\$57,680

A household applying for HEAP must report total gross household income for the past 3 months for all members, except wage or salary income earned by dependent minors under 18 years old. Both homeowners and renters may be eligible for assistance.