



## Emergency-HEAP (E-HEAP) Fact Sheet

Emergency HEAP is designed to assist low-income households with their energy needs. This includes providing financial assistance to those who are threatened with disconnection of utilities, have already had service disconnected, or who have less than a ten day supply of bulk fuel.

There are two programs to **Emergency HEAP** the Winter Crisis Program and the Summer Crisis Program. Each program has its own set of specific guidelines for assistance. There is also the Regular HEAP program which is administered from the Ohio Department of Development.

**The programs and guidelines are subject to change due to limited funding.**

This Winter Crisis Program 2009-2010 can assist those who qualify for a one time benefit of up to \$600.00 for fuel oil, \$600.00 for propane and \$350.00 for wood, coal and corn pellets.

For PIPP eligible clients they will receive a one time benefit from either Winter Crisis Program or Regular Heap of up to \$175.00. This is a program change from previous years. For those who are not eligible for PIPP (151% to 175% federal poverty guideline) they may qualify for both Winter Crisis and the Regular Heap Program.

The Warren County Community Services Emergency HEAP department operates two (2) satellite offices as well in the Franklin and South Lebanon area.

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